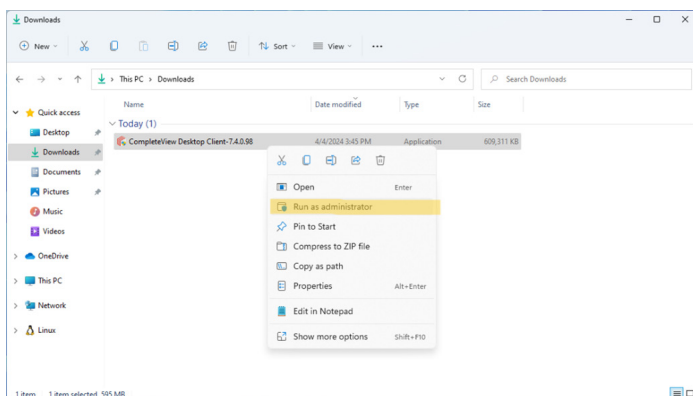


BEK WATCH

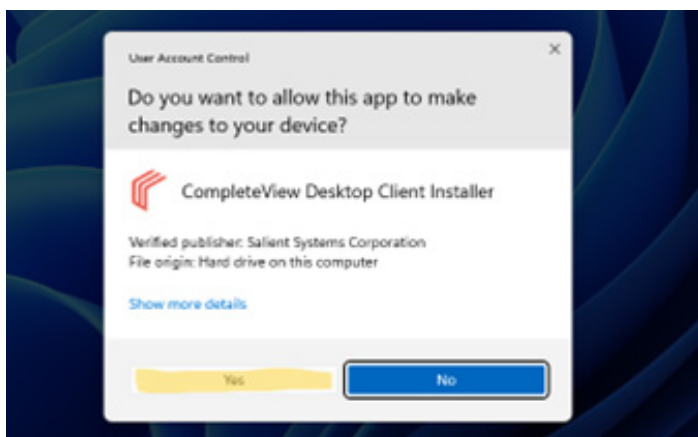
HOME AND BUSINESS SURVEILLANCE

1. Visit <https://www.bek.coop/residential/support/> and click on **Watch App Installer**. This will download the installer file needed to install the desktop client.

2. Open your downloads folder locate the CompleteView Desktop Client file. Right click on that file and select **Run as admin**.



3. A prompt will appear asking if you want to allow this app to make changes to your device. **Select yes**.



4. The installation process should begin. Click the next button.



5. The next screen is the end user licenses. Click **Accept**.



6. This screen tells you the location the program will be installed. Leave this screen as is and click **Next**.



7. The next screen is to install an additional feature. *We don't use this feature* so make sure that the video wall agent is not checked and then click **Next**.



8. You should now see the status of the install this may take a few.
9. When the screen says the install is finished click the **Finish** button to close the installation.

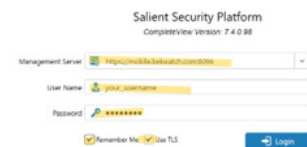
10. You should now have an icon on your desktop that looks like the image to the right. Double click this icon to open the program.



11. When the program opens for the first time you will have to set up where it is connecting to, username and password. Change the fields according to the information provided to you by BEK.

Management Server:

<https://mobile.bekwatch.com:8096>



12. The last two options are make sure you place a check mark in boxes next to remember me and use TLS.